

Our goal as RN Care Managers is to provide our patients with one-on-one attention to meet their individual health care goals and to assist them in becoming active participants in their own health care.

My Care Manager:

Mission

United Community,
Empowered People,
Exceptional Health

Vision

Provide the best
patient-centered care
in the Pacific
Northwest

Values

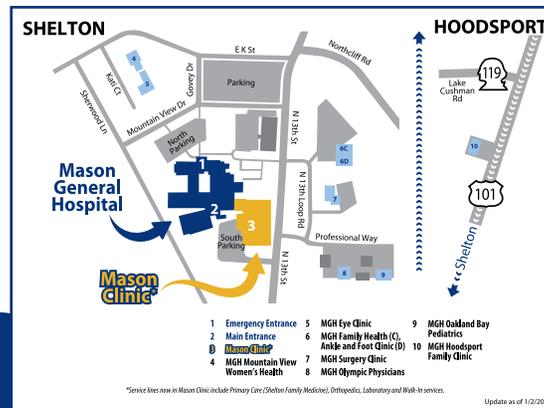
Service &
Relationships



Mason Health
Mason General Hospital
Mason Clinic



Mason Clinic Care Management Program



Visit our website: www.masongeneral.com

We assist our patients in meeting their personal health care goals.

Care Management Program

We proactively work with you to understand your diagnosis, manage your medications and understand diet compliance and any educational needs you may have about medical care and treatments.

- We develop individualized care plans with you, your Primary Care Provider and other members of the care team to assist you in meeting your personal health care goals.
- We address the frustrations and pitfalls that end up working against you.
- We work with you to understand the importance of compliance and how to follow your treatment plan.
- We assist with bridging gaps in supportive services to help further your health goals.



"No matter your health problems, it's an awesome program because you get so much encouragement from these wonderful providers."
– Linda S.

"Getting educated about my health conditions has been the greatest benefit to me. It's very helpful having our care manager just a phone call away when we need advice. Having just one contact person on the team makes things so much simpler."
– Tim W.

"The support I get from my doctor and the Care Management team has been really outstanding."
– David L.



A referral to Care Management means:

- That the RN Care Managers are collaborating with the Primary Care Provider and other members of the team such as:

Physical/Occupational/Speech Therapists, Pharmacists, Dietitians, Diabetes Educators, Behavioral Health Providers and Community Health Workers.

- Once a referral is received it is reviewed by an RN Care Manager, and with the support of the Primary Care Provider, the patient is contacted by an RN Care Manager to discuss the Program.
- With the consent of the patient, the RN Care Manager helps the patient to identify personal health care goals and begins to develop an individualized care plan.