



Mission

United Community,
Empowered People,
Exceptional Health

Vision

Provide the best
patient-centered care in the
Pacific Northwest

Values

Service & Relationships



PRACTICE
Greenhealth®

Visit us online at:
www.masongeneral.com

Mason General Hospital

901 Mountain View Drive
PO Box 1668
Shelton, WA 98584-5001

Shelton (360) 426-1611
From Allyn (360) 275-8614
Toll-free (855) 880-3201
TTY/TDD (360) 427-9593

Mason Clinic

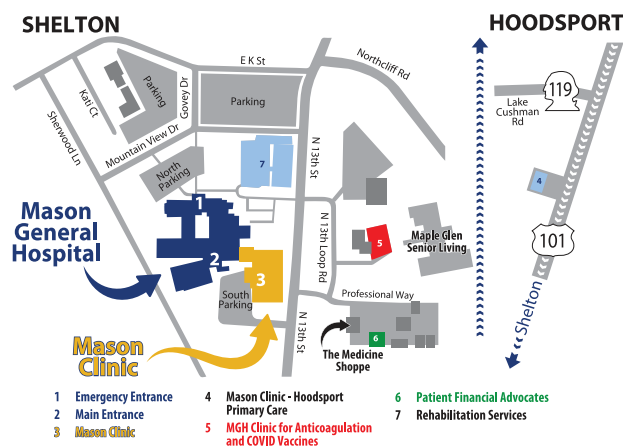
1701 N. 13th Street
PO Box 1668
Shelton, WA 98584-5001

(360) 426-2653
Toll-free (800) 824-8885

Mason Clinic Hoodsport Primary Care

4261 N US Highway 101
PO Box 279
Hoodsport, WA 98548

(360) 432-7781



- 1 Emergency Entrance
- 2 Main Entrance
- 3 Mason Clinic
- 4 Mason Clinic - Hoodsport Primary Care
- 5 MGH Clinic for Anticoagulation and COVID Vaccines
By appointment only
- 6 Patient Financial Advocates
- 7 Rehabilitation Services

*Service lines now in Mason Clinic include Primary Care, Orthopedics, Pediatrics, Laboratory, Walk-in services, Eye Clinic, Family Health, Podiatry, General Surgery, and Women's Health.



Mason Health
Mason General Hospital
Mason Clinic

Patient Privacy & Confidentiality



www.MasonGeneral.com • 901 Mountain View Drive, Shelton, WA 98584 • (360) 426-1611, from Allyn (360) 275-8614, Toll free (855) 880-3201, TTY/TDD (360) 427-9593. Equal Opportunity Provider • Free Translation Services Provided/Se habla español • Mason Health informs the public, patients, and employees that the agency does not discriminate on the basis of a patient's age, race, color, ethnicity, national origin, sex (including pregnancy, gender identity or expression, sexual orientation), religion, culture, physical or mental disability, financial status or condition (including the terminally ill or dying), limited English, visual, hearing or learning impaired.

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Patient confidentiality past and present

In the past, medical information was neatly stored in file folders away from the eyes of those who did not need to know. Now, health care information is computerized, e-mailed, faxed and copied, providing ample opportunities for others to review it. Due to the possibility of breaches, many patients are nervous about how their health information will be used, causing some patients to be secretive about their medical histories, avoid treatment, or change from one provider to another. However, in health care today, standards are present to protect confidentiality and to alleviate patient concerns in this area.

What is confidential information?

Under Federal and State Laws, as well as the District's policies, all information regarding patients is confidential information. Confidential information includes both medical data as well as demographic data. Medical information regarding employees who are patients is also confidential information. Confidential information may be revealed to certain individuals or agencies in order to provide medical care to the patient or to receive payment for the care, and in certain circumstances, to Public Health Agencies. In any other circumstance, patient information is to be kept strictly confidential.

Patient Confidentiality

Maintaining patient confidentiality means keeping information about a patient's health care private. Only people who need to know information should receive it.

Protected Health Information (PHI)

In order to maintain confidentiality, the Health Insurance Portability and Accountability Act (HIPAA) rule addresses protected health information, which is information used to identify the patient.

To protect PHI confidentiality, the patient:

- must be provided a written notice of privacy concerns upon request.
- must give authorization before providers can disclose PHI outside of treatment, payment and health care operations.
- has the right to request restrictions of use and disclosure of PHI.

Compliance with HIPAA

Each health care facility must comply with the HIPAA privacy standards. Health care facilities must inform patients of their privacy policies and provide training to all staff and volunteers regarding HIPAA regulations. Noncompliance with HIPAA regulations is a federal offense.

How Mason Health monitors your information

Chart auditing to identify:

- Inappropriate chart access by job role
- Random auditing
- Focused auditing

Access and monitoring reports are done on a weekly and monthly basis.

Confidentiality is everyone's responsibility.

Patients can access their confidential health information by contacting Mason Health's Health Information Management/Medical Records Department at 360-427-9587 or by signing up at the My Mason Patient Portal, which can be accessed at www.masongeneral.com.

Mason Health Contact Us

Phone: **360-426-1161**
www.masongeneral.com

For more information regarding your patient privacy, please visit our website and scroll down to Privacy Policy and HIPAA at the bottom of the page. There you can read our privacy statement and have the opportunity to contact us with any questions or concerns.

