

BOARD OF HOSPITAL COMMISSIONERS

October 11, 2022

Those in attendance were Hospital Commissioners Darrin Moody (teleconference), Gayle Weston (teleconference) and Don Wilson (teleconference). Also present were Eric Moll, Mason Health CEO (teleconference); Mark Batty, Mason Health COO (teleconference); Rick Smith, Mason Health CFO; Dean Gushee, Mason Health CMO; Robert Johnson, Legal Counsel (teleconference) and Shelly Dunnington, Senior Executive Assistant (teleconference).

Others in attendance: Robert Bennington, Director of Acute Care Services; Ashlee Johnson, Manager of Culinary & Nutritional Svc.

Darrin Moody called the regular meeting of the Board of Commissioners to order at 8:00 a.m.

It was moved, seconded, and voted to approve September 27, 2022 minutes as presented.

Commissioner's Committee Report & Calendar

Don Wilson attended BOHC on September 27, 2022 and met with Eric Moll 1:1 on October 7, 2022.

Darrin Moody attended BOHC and Public Health meeting on September 27, 2022, Construction Meeting on September 29, 2022, attended the Oysterfest October 1 & 2, 2022 and met 1:1 w/Eric Moll on October 10, 2022.

Gayle Weston attended BOHC on September 27, 2022, Credentials on October 5, 2022, Community Member on October 6, 2022 and met 1:1 w/ Eric Moll on October 10, 2022.

Public Comments – None

Consent Agenda

It was moved, seconded, and voted to approve October 11, 2022 consent agenda.

Legal Counsel –

Rob Johnson stated that we received a letter from Department of Labor and Industries and no violations was found.

CEO's Report

- a. 2023 Strategy Dashboard – Eric Moll went over the 2023 Strategy Dashboard going over each performance measures for the board approval. Some of the measures that get switched out year over year like Emergency Patient Engagement should still be reported out quarterly through Q1.

It was moved, seconded and voted to approved 2023 Performance measures and Performance targets.

We will bring back the 2023 key initiatives in December.

Eric Moll “thanked” Mel Strong, Nicole Eddins, Brad Becker, Jennifer Anderson and Jennifer Capps and her strong leadership arranging our booth and coverage for Oysterfest.

Eric Moll shared we have hired a Human Resource Manager. Jan Batty will be our new HR manager.

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CEO's Report (continued)

Darrin Moody asked Dr. Gushee about training around FMLA with the Medical Staff. Dr. Gushee shared there will be more training in November to continue education around FMLA.

Monthly Reports –None

Old Business – None

New Business –

a. Meet w/ Department Leaders

1. Rob Bennington – Director of Acute Care Svc joined our meeting and shared his background and the staff that he oversees. Rob has been here for 23 years; he loves working here. He shared that Carol Williamson the MSP supervisor is a go to if you want something done, she is an expeditor. Eric Moll and Mel Strong shared fun facts about Rob Bennington. Rob Bennington is a lean leader; a thought leader and Mel Strong's go to person. If you take care of the nurses the nurses will take care of the patients. Grassroots movement so he is involving the nurses in changes. Rob shared about the Nurse Council and the work they do. He discussed about the nurse's shortage across the U.S. and one of the issues is the abuse the nurses deal with from the patients. This is one area we are looking at what we can do to make it safe for nurses. We are currently working with Passport USA bringing in nurses. Darrin Moody spoke on behalf of the board that they support the innovative ideas to support the nurses and to keep the nurses around.
2. Ashlee Johnson – Manager Culinary & Nutrition Svc – Mark Batty introduced Ashlee and shared a little bit about her management style. Ashlee's first goal was to build trust and communication with her staff. Her second goal is to increase hours to build morale and make the cafeteria more accessible to staff and patients. She wants to be mindful of food prices but at the same time keep the quality of food standard. Ashlee shared she went to get her GED so she could work for Mason Health. She "thanked" everyone for all the opportunities she has been given here at Mason Health. Eric Moll shared how Ashlee has inspired him through her sharing.

Administration Roundtable

Dr. Gushee discussed Healthintent platform and how they are working on the registry component to help work on closing care gaps. They have rolled out a tool around the education that they will be using to help with provider training. The tool will go out globally, but they will also have a trainer doing 1:1 with the providers.

Mark Batty shared we have 56 openings with 15 PRNs and the 56 openings represents 37 positions. We have lost 4 MAs in the last few weeks but no concerns.

Mark Batty shared he has been working with Dave Windom of Public Health around getting the WIC program back in Mason County.

Mark Batty shared we will be interviewing a pediatrician next week.

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Administration Roundtable (continued)

Mark Batty shared there will be 10 townhall meetings starting the week of October 17, 2022. The Town Hall style discussion to focus improving patient experience and their satisfaction.

Rick Smith shared he is working on the budget narrative this week.

Mel Strong and Jan Batty will be attending the Thurston County Foundation Future of Work Summit & Expo that is taking place at the Olympia Hotel at Capital Lake. The emphasize will be ways to mitigate workforce challenges.

Adjourned at 9:23 a.m.

PUBLIC HOSPITAL DISTRICT NO. 1
OF MASON COUNTY, WASHINGTON

BY: _____

Attest: _____
