

## **BOARD OF HOSPITAL COMMISSIONERS**

**June 14, 2022**

Those in attendance were Hospital Commissioners Darrin Moody (teleconference), Gayle Weston (teleconference) and Don Wilson (teleconference). Also present were Eric Moll, Mason Health CEO (teleconference); Mark Batty, Mason Health COO (teleconference); Dean Gushee, Mason Health CMO; Robert Johnson, Legal Counsel (teleconference) and Shelly Dunnington, Senior Executive Assistant (teleconference).

Others in attendance: Brent Wilcox, OAC, Patrick O'Neil, Director of Facilities; and Jennifer Capps, CDO.

Darrin Moody called the regular meeting of the Board of Commissioners to order at 8:00 a.m.

**It was moved, seconded, and voted to approve May 24, 2022 minutes and May 20, 2022 as presented.**

### **Commissioner's Committee Report & Calendar**

Don Wilson attended BOHC on May 24, 2022 and met with Eric Moll 1:1 on June 10, 2022.

Darrin Moody attended BOHC and County Board of Health on May 24, 2022; and Behavioral Health meeting on May 31, 2022.

Gayle Weston attended BOHC on May 24, 2022; AHA Webinar May 28, 2022; Retirement Committee on June 1, 2022, SHA meeting on June 2, 2022 and met with Eric 1:1 on June 13, 2022.

### **Consent Agenda**

**It was moved, seconded, and voted to approve June 14, 2022 consent agenda.**

### **Public Comments – None**

### **Legal Counsel –**

Robert Johnson went over the changes to the open public meeting.

Rob Johnson updated commissioners about an EEOC accommodation claim. We now have received three EEOC accommodation claim.

### **CEO's Report**

Eric Moll provided an update on the CFO recruitment. We will be interviewing 4 candidates this first round virtually. Hoping to identify two candidates to bring onsite for final interviews the last two weeks of July.

Rural Collaborative Savings & Benefits - This is the savings we received for being a member with the Rural Collaborative. Elya the executive director of the Rural Collaborative will join our board meeting in the next couple of months. The collaborative is working on building out a for profit corporation for developing shared services and contracts. We would become a member of this LLC.

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### Monthly Reports –

- a. Voice of the Customer – Mark Batty presented the Press Ganey Clinics Combined and Survey comments. Darrin Moody mentioned that some of the comments had nothing to do with our service at all (e.g., like don't like the building or sound). It is hard to change culture and we have put nine separate buildings into one. The Commissioners are glad about the Bonfire huddles and emphasis on Customer Service. Gayle Weston asked if we have someone that is designated to round in the clinic. The commissioners expressed that customer service is very important to our organization. We do a lot of various recognition and Eric named many of them. Eric will work with SLT to have a larger discussion on focusing a couple of them directly to customer services from our employees. Eric will bring back to the board the recommendations.

We will quarterly bring back customer service updates.

### Old Business – None

### New Business –

- a. Budget Amendment – Rehab Project - Brent Wilcox joined our meeting to present the budget amendment to increase the 2022 Capital Budget in the amount of \$491,964 to construct, equip and relocate Outpatient Rehabilitation Therapy services from the hospital ground floor to the Shelton Family Medicine clinic building (1<sup>st</sup> floor). The construction project will increase the rehabilitation therapy patient services area to 7,000 square to meet current and future growth expectations.
  1. Request to for authorization to increase the Rehab project budget from \$2.3 to \$2.9.
  2. Authorize the transfer of budget savings from the Patient Connect Center (PCC) to apply to the Rehab Project. PCC savings are estimated at \$165,000.

**It was moved, seconded and voted to approve to increase the Rehab project budget from \$2.3 to \$2.9 and transfer of budget savings from PCC to apply to the Rehab Project savings estimated at \$165,000. For an increase to the 2022 Capital Budget in the amount of \$491,964.**

Gayle asked if Brent Wilcox is comfortable with the engineer and architects' costs. Brent shared he is comfortable as TGBa has really done a good job meeting the timeline and we will bring Skanska back to work on this project. Good partner and continuity of the team will save time and we'll see the benefits over time. There was discussion to reduce the contingency to 5% after the fire alarm has been bid out.

- b. Marketing Update - Jennifer Capps joined our meeting to provided us an update on our marketing and how it is aligned with our District Mission, Vision and Value along with Strategy Integration. Some of our recent targets are Medicare Wellness Campaign, and Local IQ Campaign. Mason Health Week 2022 was focus on our employees. The district has received several awards for LifeNetHealth & LifeCenter 2021 Hospital Administration award, and 2021 LifeCenter Northwest Collaboration Achievement Award. The Mason Health Green Team

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**New Business (continued)**

received the 2021 Practice Greenhealth Environmental Excellence Award. Sean Hazlett, Director of Supply Chain joined the Green Team and changed over to the treezero paper which one pallet (40 boxes) of Tree Zero paper save 24 trees, while one pallet of 30% recycled paper saves just 7 trees.

Gayle Weston would like to know how many community events our district participates in and well as our leadership.

### **Administration Roundtable**

South Puget Sound Community College has two nursing spots open for the Mason County zip code not for Health Science Academy students. If a Health Science Academy student is not selected there is alternative online nursing school in place through Tremont.

Melissa Strong shared we got ISO certified through DNV.

There is a pause on the Baldrige program this year.

Melissa Strong is working with the Shelton Police Department to work on active shooting tabletop. Darrin Moody shared resources for options on preparation for the tabletop.

Melissa Strong shared voice of customer that Nexus provides feedback, and they will frame the feedback and then we post it in the department.

Melissa Strong provided a union update on RN wages. Gayle Weston asked what other departments are below the market. Eric assured the board we will be looking at market comparative across the board.

The Cerner and Oracle deal is now complete. Now Cerner official name is called Oracle/Cerner.

Dr. Gushee shared they are working with CommunityWorks on a marketing plan around our DomainNW. Brad Becker is very involved with the Revenue Cycle side of DomainNW.

Mark Batty provided an update in the consent agenda around the open positions. These numbers are going down but it is a moving target.

Next Board Meeting Mark Batty will be coming with a budget amendment to add a Nurse Practitioner in the clinic.

**Adjourned at 11:00 a.m.**

PUBLIC HOSPITAL DISTRICT NO. 1  
OF MASON COUNTY, WASHINGTON

BY: \_\_\_\_\_

\_\_\_\_\_

Attest: \_\_\_\_\_