

Our Mission Statement

We take every possible action to protect and promote the health of the people in Mason County while extending respect and compassion as we serve each individual.

We do our best to assist patients with their hospital or clinic bills.

We have multiple options regarding payment of the bill.



**Mason General Hospital
Oakland Bay Pediatrics
North Mason Medical Clinic**

Where caring counts. Feel the difference.™

Mason General Hospital

901 Mt. View Drive, Building 1
PO Box 1668, Shelton, WA 98584-5001
(360) 426-1611, from Belfair (360) 275-8614

Business Office

(360) 427-3601 or (360) 427-9547
8 a.m. – 6:30 p.m

TTY/TTD: (360) 427-9593

Translation Services Provided.

Se habla español.

Equal Opportunity Provider.

Oakland Bay Pediatrics

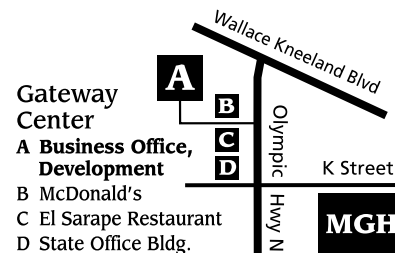
247 Professional Way, Shelton, WA 98584
(360) 426-3102

North Mason Medical Clinic

N.E. 140 S.R. 300, Belfair, WA 98528
(360) 275-4084, from Shelton (360) 426-8405

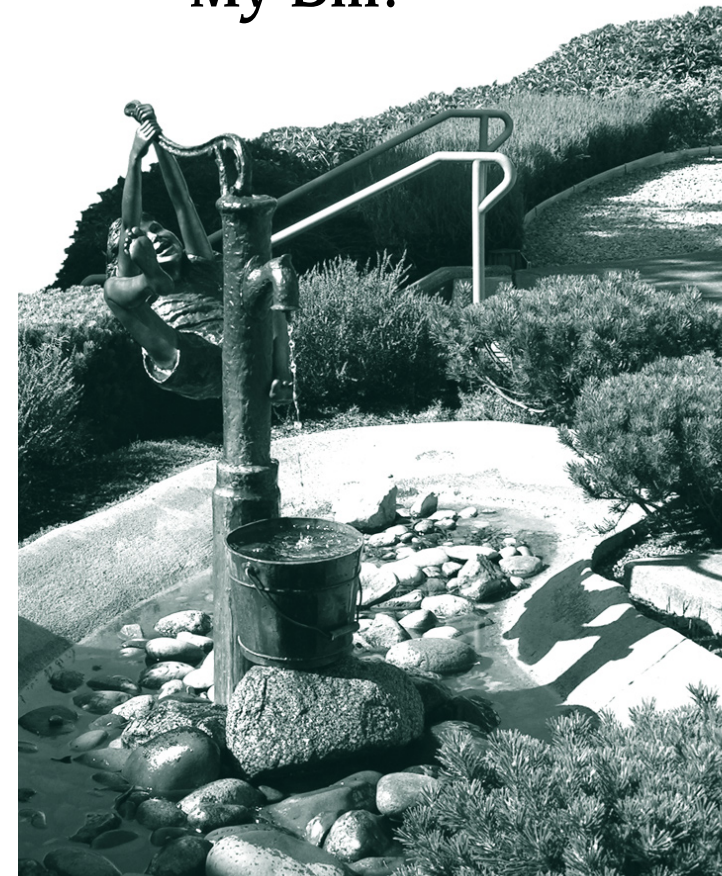
Web Address

www.masongeneral.com



Payment Options

What Are My Payment Options For My Bill?



Where caring counts. Feel the difference.

Washington Basic Health Plan

If you do not have medical coverage you may want to apply for the Washington Basic Health Plan. A representative from Choice Regional Health Network comes to Mason General Hospital every Tuesday. You can make an appointment by calling (360) 493-4550 or 1-800-981-2123.

Hospital/Clinic Discounts

If you are a self-pay account and pay your balance within 30 days of the bill date you can receive a 25% discount on the total amount of the bill. This is only if we do not bill any insurance. The request form for the 25% discount is included with your UB-92 form that is sent to every self-pay patient.

If you own a home in Mason County you are eligible for a once-a-year tax adjustment with a yearly maximum of \$250. In order to qualify, you need to complete the Tax Adjustment Request Form and provide a copy of your Mason County Real Property Tax Statement. Only one adjustment will be applied per year within 90 days from the date the service was billed, or 90 days from date other insurance paid their full amount. Past due accounts or

accounts in collection are excluded. Applications can be picked up at the Mason General Admitting desk or at the Patient Accounts office.



Payments

We do accept payments. No interest is added onto our patients' bills, but **prior approval** for the payment arrangement is needed. We have formulated the following payment scale:

Balance	Months to Pay
\$1.00 - \$75.00	1 month
\$76.00 - \$149.99	2 months
\$150.00 - \$299.99	3 months
\$300.00 - \$499.99	6 months
\$500.00 - \$999.99	9 months
\$1,000.00 - \$1,499.99	18 months
\$1,500.00 - \$3,999.99	24 months
\$4,000.00 - and up	36 months

Low Income

Our Uncompensated Care Program is based on a sliding fee schedule extending up to 400% of the federal poverty level. In order to qualify you need to do three things:

1. Apply at DSHS and be approved or denied medical coverage
2. Complete the Uncompensated Care application
3. Provide proof of income so that we can verify household income for the previous 12 month period

After all the criteria have been met, a determination will be made based on the income information. You may qualify for a discount up to a 100% on your bill. Applications can be picked up at the Mason General Admitting desk at MGH or at the Patient Accounts office (Gateway Center).

Who Do I Contact If I Have A Question About My Bill?

- Please contact the Patient Accounts office at (360) 427-3601
- We are located in the Gateway Center behind McDonald's (see map on back)
- Office hours:
Monday - Friday 8 a.m. - 6:30 p.m.
- Spanish translator available:
Thursdays, 4:30 - 6:30 p.m.

To protect your good credit rating, it is imperative that we have your correct address and phone number on file. A few minutes of your time in answering our questions can help to protect your credit rating.

